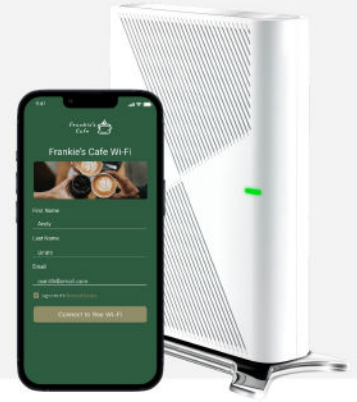




Run your business Wi-Fi like a pro, from one simple app

In just a few minutes, you can protect your business, connect your customers, and stay online, even during outages.



Get Started

1. Download CommandWorx App
2. Tap Sign Up and create your account.
3. Follow the instructions to scan the QR code on your Wi-Fi router to pair it with your app.



1 Protect your business

Start with Staff Wi-Fi

Why it matters: Phishing and social engineering attacks often begin with employees, making staff protection essential.

What to do:

- Tap Networks > Staff
- Turn it on
- Choose:
 - One shared password (simple), or
 - Individual passwords (more secure)
- Complete set up and Save
- For individual passwords, add/edit staff in the Staff tile

What you get:

- Separate, secure network for your team
- Control over access hours and content
- Ability to quickly add/remove employees

Secure every transaction

Why it matters: Payment systems should never share a network with guests or staff.

Wired POS (connected directly to router)

- Contact your service provider to configure your router
- Connect all wired internet devices to your router, including your POS system
- Tap the alarm icon on the top right of your Home screen
- View each device alert and approve the devices.
This feature ensures only trusted equipment stays on your network.

Wireless POS

- Tap Networks > Point of Sale
- Turn on Wireless Network Access
- Temporarily enable broadcasting
- Complete set up and Save
- Connect your devices

What you get:

- Secure payment processing
- Reduced fraud risk

2 Turn Wi-Fi into a marketing tool

Why it matters: Every customer visit is an opportunity to drive engagement, loyalty and revenue.

What to do:

- Tap Networks > Customer Portal
- Turn it on
- Add your business name, logo, and login page
- Select Network Access Hours
- Complete set up and Save

What you get:

- Branded Wi-Fi experience
- Customer emails for future outreach
- Ability to control how often guests log in

3 Stay online—even during outages

Why it matters: Downtime disrupts revenue and customer experience. Network resilience keeps your business running.

What to do:

- Tap Networks > Network Resilience
- Connect your backup hotspot
- Choose which networks stay online

What you get:

- Automatic failover during outages
- Protection for critical systems

PRO TIP

Keep networks separate

Set up dedicated networks for:

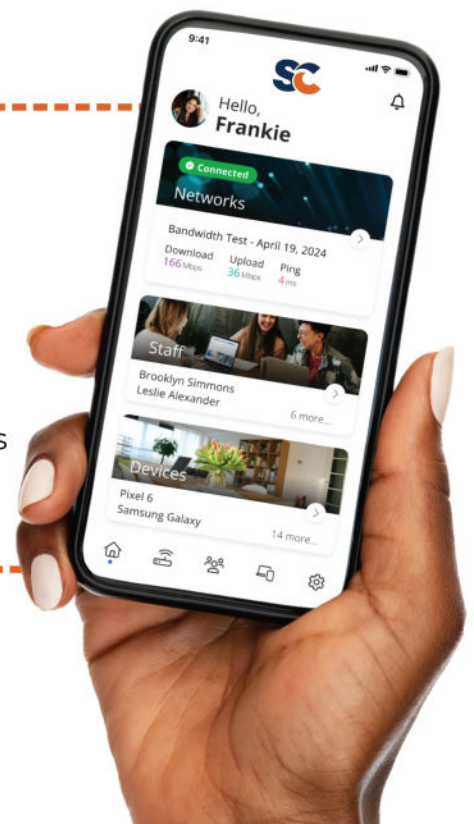
- Staff
- Customers
- Payments (POS)

Why it matters:

- Better security
- Smoother performance
- Safer customer transactions

Get more value from your network

- See connected devices in real time > Devices
- Test your speed anytime > Bandwidth Test
- Stay ahead of issues > Alerts
- Limit distracting or distasteful content > Content Restrictions
- View customer emails > Customer Portal > Customer Portal Visitors
- Boost security > Network Security > Intrusion Settings



Visit <https://www.sctelcom.net/smartbiz/> for additional information, how-to videos and FAQs.